

Aftercare Guidelines

Water is essential for all plant material to survive. Newly installed lawns, perennials, shrubs and trees require special care until they have developed a sufficient root system. This generally takes one full year after installation.

WATERING

Sod: Do not let new sod dry out

New sod needs to be watered immediately after installation

For first (5) days after installation, water twice daily with ½” water.

For the next (5) days, water daily with 1” water.

After (10) days, water as required.

New sod requires more frequent watering compared to established lawns for at least one full year.

Perennials & Shrubs:

Check soil daily during the first 4-6 weeks and keep evenly moist 6” – 12” deep

After initial (6) weeks, check soil every 2-3 days, when watering, apply at least 1” water.

Trees:

Please read “How to Care for your New Trees” for more information.

Additional Notes:

- The soil must never be allowed to dry out completely, nor should it remain constantly saturated.
- Irrigation systems will need to be adjusted.
- The best time to water your plants is early in the morning or early evening
- Soaker hoses are ideal for garden beds as they water slowly and evenly, reducing run-off
- Adding 4” of mulch to newly installed garden beds is strongly recommended. It helps retain moisture in the soil and insulates the young roots.

Please keep in mind that seasonal variations in weather such as air temperature, winds, natural rainfall and the amount of direct sunlight and sun angle all play a factor into the amount of water required. Please ask us for specific recommendations for your project.

WINTER PROTECTION

Proper winter protection will be required for some of your plant material to maintain your warranty, we would be happy to provide recommendations.

Plant Care and Warranty Information

It is essential to take proper care of your newly installed plant material in order to ensure its survival in the landscape. Newly planted material is extremely susceptible to a variety of stresses; including, drought, extreme hot/cold temperatures, soil compaction, improper fertilizing, herbicides, pesticides, and salt spray. Plant material including species which are normally tolerant of these conditions, must be protected from these potentially stressful factors until they become established in the landscape.

It is important to follow aftercare guidelines to maintain your warranty.

Do not move any plant material once it has been installed, to do so may cause root damage. Poor pruning practices, improper fertilizing, pesticide use, and soil compaction should all be avoided. We would be happy to give you any further advice you may require.

Warranty Information

Rockcliffe Landscaping offers a limited one-year warranty on perennials, shrubs and trees that we install. If, due to improper installation, your plant material fails within one year, we will gladly replace it once. To make a warranty claim, please leave the material in the ground, undisturbed, and contact us regarding replacement.

Perennials, shrubs and trees purchased at Rockcliffe Landscaping Design Centre and Nursery will also be covered by a one-year warranty. Proof of purchase, along with the original plant must be returned to the Design Centre and Nursery. If available the item will be exchanged for the same plant otherwise it will be replaced with one of equal value.

Unfortunately, annuals and bulbs are not covered under warranty as well as plants that have a lack of hardiness for our region. Please note that accidental physical damage, vandalism, theft and adverse weather conditions are not covered under our warranty.

Please inform us as soon as you suspect any problems developing, so that we may assist you before permanent damage is done.

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