

Terms of Snow Removal Contract

Early Openings

If you wish to have your driveway cleared before a specific time, please indicate that desired time on your proposal (times prior to 6 a.m. will not be accommodated). Snow must have reached a height of 8cm or more **prior to** your desired time for the early opening to apply. All clients requiring an early opening time will be charged an additional \$53.50 (GST incl.).

Sand and Grit Applications

If you do not include the sand/grit service on the Proposal it is understood that you, the homeowner, has declined this service, and assume all liability yourself.

If you do accept this service, Rockcliffe Landscaping's liability for slips and falls is limited to the following:

- 1) We will apply suitable sand/grit within 12 hours after freezing rain has stopped;
- 2) We will apply suitable sand/grit when we visit the property for snow removal.

We do not do spot checks of your property for slippery conditions; additional applications must be requested by the client prior to each visit. During freezing rain slippery conditions will exist before we arrive (as we do not put salt down in advance) and we will gladly provide, at your request, grit material to be left in buckets at your property for your own use.

Extra grit for steep driveways is applied after each snow removal visit. This ensures there will be grit down before the next snow fall, making the driveway more accessible. We strongly suggest that clients with steep driveways take advantage of this service. Please keep in mind that if there is a snowfall which does not require a visit (less than 5cm) we will not come out to apply grit unless requested by the client.

Vehicle Interruptions

If vehicles are parked in your driveway when Rockcliffe Landscaping comes to provide the snow removal service and no one is home, we will only clear the snow up to the parked vehicle. If you would like us to return to clear the remainder of the driveway, you must call our snow removal operations number (613) 978-9583 when your vehicle has been moved. A second visit will incur an additional charge of \$26.75 (GST incl.) if a second trip to your area must be made.

T-Posts

We encourage all of our clients to have T-posts installed along their driveways in order to protect their lawn and garden areas. Curved or circular driveways **must be** clearly marked before we will provide snow removal service. The price quoted for T-post installation on your Proposal does not include the cost of the posts. If you do not already own T-posts or require replacements, we offer heavy duty, 6' posts at \$12/post.